

NATHANIEL THOMAS HOPE

Technology Communications & Systems Leader

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Vacaville, CA



SUMMARY

Technology professional with 10+ years of experience connecting systems, people, and communication across complex environments. Recognized for transforming technical challenges into clear, accessible solutions that improve adoption, reduce support friction, and strengthen organizational alignment.

Combines IT expertise with communication strategy, creative production, and community leadership, with experience spanning large-scale technology initiatives, internal training systems, multimedia content creation, and volunteer-driven engagement efforts. Brings a people-first approach to technology—focused on clarity, connection, and building environments where individuals feel informed, supported, and empowered.

EXPERIENCE

Technology Specialist 2015 - Present

Vacaville Unified School District Vacaville, CA

- Support 575+ classrooms, enabling technology access for 12,000+ students and 1,000+ staff.
- Manage deployment and lifecycle of 20,000+ Chromebooks and 2,000+ instructional devices.
- Lead training and create user-focused documentation, improving adoption and reducing repeat support requests.
- Act as a bridge between IT and staff, simplifying workflows across Google Workspace, devices, and classroom tech.
- Support district-wide rollouts of Chromebooks, interactive displays, and cloud-based platforms.

Co-Founder & Multimedia Designer 2012 - Present

The Paradigm Society Vacaville, CA

- Designed and managed a multi-platform digital ecosystem, including website, Discord server, and visual branding.
- Produced original content including livestreams, video edits, graphics, and community events, driving engagement and participation.
- Built and maintained a structured online community, fostering collaboration, discussion, and creative expression.
- Applied communication strategy and content design to create an engaging and inclusive user experience.

Fundraising Team Lead & Content Organizer 2017 - 2025

Extra Life / UC Davis Health Sacramento, CA

- Led and expanded a volunteer team from 3 to 11 members, raising over \$31,500 through gaming marathons and charity streams over six years for children's hospitals.
- Coordinated logistics and outreach for community fundraising. Enhanced donor engagement and participation.
- Developed and implemented promotional content and messaging strategies that increased visibility for donor campaigns.
- Supported livestream and in-person events in collaboration with the Sacramento Extra Life Guild.
- Continued volunteer efforts with the UC Davis Sacramento Extra Life Guild, aiding in both livestreams and in-person fundraising events.

Department Supervisor / Magnolia Sales Lead / Home Theater Leader 2012 - 2015

Best Buy Vacaville, CA

- Managed 10 departments, focusing on team performance, customer experience, and operational execution.
- Trained and coached team members, improving consistency in customer engagement and sales performance.
- Coordinated major product launches and in-store events, increasing customer traffic and engagement.

EDUCATION

High School Diploma South Hill, WA

Emerald Ridge High School

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

LinkedIn Learning: 500+ hours across IT support, Microsoft Office, Adobe Creative Cloud, and cloud systems

Cybrary: 120+ hours in networking, security, MCSA, and Cloud+

VUSD Growing Leaders Program: Certificate of Completion

CORE STRENGTHS

Google Workspace Administration ·

ChromeOS · Windows · iOS Environments ·

Device Lifecycle & Deployment ·

Classroom & Instructional Technology ·

Staff Training & Development ·

Technical Documentation & User Guides ·

Internal Communication ·

Workflow & User Experience Design ·

Video Production & Editing ·

Livestream Production · OBS · Twitch ·

Graphic Design · Adobe Photoshop ·

Web Design · Wix · Google Sites ·

Team Leadership & Collaboration ·

Community Engagement & Event Coordination ·

Volunteer Leadership ·